

Generalized Scoring Rubric for COE Quality Stories

		Score				
		Lower Score	←—————→			Higher Score
Goal		No stated goal.	Goal unclear	Goal clearly stated	Used a SMART goal format and described how goal relates to one or more of 6 IOM domains (Safety, Timely, Efficiency, Equity, Effective, Patient Centered)	
Metric		No stated metric.	Metric unclear, not measurable, or not suited for the stated goal	Clear metric and suited to measure the stated goal		
Project Description	Interventions	No interventions described.	Interventions poorly described or unclear	Single intervention well defined	Multiple interventions well defined	Complex, multiple interventions well defined in detail, multiple stages/cycles of interventions described
	Outcomes	No outcomes described.	Outcomes poorly described or unclear.	Outcomes well described with data	Outcomes well described with data and supported by run chart or other visual trending tool	
Challenges		No challenges described.	Unclear description of challenges	Clear description of challenges and how challenges impacted the project.	Clear description of challenges and show universality of challenges faced.	
Lessons Learned		No lessons learned listed or described.	Unclear description of what was learned from the project.	Clearly described what lessons they learned at their institution. Does not include how the work could be translated to other institutions.	Clearly described what lessons were learned for their institution and suggested how the work could be translated to other institutions.	